● How many volunteers are at the festival?
Our typical group size ranges from 15-20 volunteers.

● How old do I need to be to apply?
In order to apply you must be at least 18 years old by July 2, 2020.

● Can I apply with another person?
Absolutely! We encourage you to invite others to join you in this experience. In the past we have welcomed small groups of teammates, family members, friends, etc. If you would like to learn more about creating a unique service learning experience for a group of 6 or more people, please reach out to Jenn Bell at jenn@soccerwithoutborders.org to discuss additional options.

● How will I know I've been accepted to serve as a volunteer?
SWB reviews applications and extends offers to individuals on a rolling basis. Once you submit your application you will hear from a member of the SWB team within 2 weeks notifying you of your application’s status.

● What kinds of equipment donations should I collect?
Our program relies on in-kind equipment donations to outfit each and every SWB player and team. When collecting equipment donations to bring with you to Uganda, you should primarily focus on: flat-bottomed shoes/boots, soccer socks, shorts, referee equipment, sports bras, jersey sets (10+ matching jerseys) or matching t-shirt sets (10+ matching shirts). SWB will also share out more specific suggestions about high-need items in the months before the festival. When assessing sizes keep in mind that our co-ed program serves youth from age 6 to 18. Finally, please ensure that items are in ‘gently used’ condition… if you wouldn’t wear it on the pitch you should take it as a sign that it won’t make for a valuable donation!

● Can I fundraise through SWB to cover my $500 USD contribution?
Yes! Each volunteer is responsible for making a $500 USD (minimum) contribution to SWB as a part of this experience. How you collect that amount is up to you! In the past some volunteers have made a donation of this size themselves while others have opted to fundraise. Those who have fundraised to cover their contribution have often found success by setting up online donation pages.

One way you can fundraise online is through an SWB-provided fundraising page. Donations made to your page go DIRECTLY to SWB which means anyone who donates to your page will receive a tax receipt from their contribution. Unfortunately, you are NOT able to use funds raised on an SWB-issued page to cover expenses such as flights, immunizations, personal travel, etc.

*If you are a current NCAA student-athlete, we strongly recommend that you check with your school's compliance officer before beginning any fundraising activities.

● Can I fundraise through SWB to cover costs such as my flights, visa, immunizations, and other travel-related expenses?
No. Because volunteers are themselves responsible for these costs, you are NOT able to fundraise through SWB to cover such expenses. If you choose to have SWB create an online donation page for you (see FAQ #4), all donations made on that page will go directly to SWB and are NOT able to be used to reimburse volunteers (even if you have raised more than $500).

If you would like to fundraise to offset your travel-related costs, we suggest that you create YOUR OWN independent online fundraising page. In the past, many volunteers have used GoFundMe pages where donations made on that page go directly to the volunteer themself. Volunteers are then able cash out the funds they receive via their own page and send their $500 minimum contribution. Should you set up your own fundraising page, you must still take the extra step of sending funds to SWB (via an online donation or check) by the required deadlines.

● Does SWB have any fundraising tips for me?
In the past, our most successful fundraisers have been able to highlight their personal connection to the work that SWB does and highlight to donors why they are passionate about joining SWB for this experience. Make sure to circulate your fundraising pages to family, friends, teammates, community members, and across your networks! And if you’re still feeling stuck we are more than happy to share some of the fundraising best practices gathered from previous volunteers. Reach out to Jenn Bell (jenn@soccerwithoutborders.org) and we will do our best to offer some tips!
• **How do I get my entry Tourist visa?**
To enter Uganda, you will need to apply for a Single Entry Tourist ($50 USD) visa via Uganda’s Immigration web portal (https://visas.immigration.go.ug/). It is important that you apply via this link as there are other fraudulent sites out there! Single entry Tourist Visas cost $50 USD and can be paid online. Each volunteer is responsible for paying this expense on their own (this is NOT covered by your $500 contribution to SWB). To apply, you will need specific documents, including proof of a yellow fever vaccination. For a full list of the documents you must upload to your application click here.

If you have plans to travel to other countries in East Africa either before or after the festival you may want to consider purchasing an East Africa Tourist Visa ($100 USD).

• **What should I pack when travelling to Uganda?**
SWB staff will share packing tips with all volunteers ahead of their travels to Uganda and you can feel free to ask SWB for suggestions at any time. Kampala is located nearly on the equator and is therefore hot during the day; however, the night is cool and breezy due to Uganda’s elevation (night time feels about 10-20 degrees cooler than the day). Prepare to spend many warm days on the pitch and on the go as a part of the festival team. To download a suggested packing list, click here.

• **Where do volunteers stay while in Uganda?**
We are committed to living locally and supporting our visitors to immerse themselves in the SWB community. This means that while we provide volunteers with a safe and comfortable place to return home to each day, accommodations are modest. All volunteer housing options include running water and electricity.

• **What does my $500 contribution cover?**
Your $500 (minimum) contribution to SWB supports our program to deliver a full week of on and off field programming for approximately 500 youth in addition to covering the costs associated with hosting a large group of visitors in Kampala. Your $500 contribution covers your housing, meals, purified water, airport pick-up and drop-off, SWB t-shirt, and a few additional team-building and cultural activities for volunteers and staff throughout the week.

• **How do I send funds to SWB?**
Funds given on an SWB-issued fundraising page will go straight to SWB (there is no extra step that you need to take!). If you are not covering your contribution to SWB through an SWB-issued fundraising page you can get funds to SWB via online donation or check. Please see the instructions below. Donations made via check or our website are tax-deductible.

**Give via Check:** Checks should be made out to **Soccer Without Borders** and include “YOUR NAME Summer Festival” in the memo line. Writing YOUR NAME on the memo line will ensure that, when we receive their check, we know it should go towards YOUR total.

- Checks can be mailed to SWB’s headquarters:
  Soccer Without Borders  
  281 Summer Street  
  2nd Floor, LearnLaunch  
  Boston, MA 02210

**Give via the SWB website:** Following these instructions will ensure that, when we receive their donation via our website, we know it should go towards YOUR total.

- Go to the SWB donate page: https://donate.soccerwithoutborders.org/
- Select “Kampala, Uganda” from the “All Programs” drop down menu
- Enter the amount and click submit
- In the “What inspired you to give” section please enter “Your Name - Summer Festival”
- Enter your payment details

• **I’m considering adding the 3-day safari option to my trip. What should I know and what are the additional costs?**
This is the first time that SWB is offering to support booking safaris for interested festival volunteers. In order to book a safari option for interested volunteers, we need a minimum of 4 people. Uganda is a beautiful country and has much to offer as far as safari options leaving from Kampala. Interested volunteers will be asked to contribute an additional $350 USD (in addition to the $500 USD contribution). SWB will reserve the safari on behalf of the group of interested volunteers through a reliable travel company based in Kampala but is NOT responsible for organizing or coordinating the safari itself.

**PLEASE NOTE:** SWB is NOT liable or responsible for volunteers during the safari. Volunteers who opt to participate will do so at their own risk and will be expected to fully prepare themselves for this experience and educate themselves on all information provided to them by the safari company.

• **Language and culture... What should I know?**
The national language of Uganda is English and the local language of Kampala is Luganda. All of SWB’s youth participants are English language learners and come from countries including Rwanda, Somalia, DRC, and South Sudan among others. Soccer however is a universal language and we encourage you to get creative and remain patient when communicating across language barriers. SWB coaches all speak a variety of languages including English, and will also be present to ensure the camp’s success.
Prior to your time in Kampala you will receive readings and resources aimed at introducing you to the various cultures you will be immersed in during the trip. Our participants and staff reflect a wide variety of backgrounds- as do our volunteers- and cultural exchange will be a central theme of the week. We ask that you embrace your surroundings and immerse yourself in the SWB community during your time with us! A more in-depth volunteer and cultural orientation will be provided for volunteers once you arrive in Uganda.

- **What should I be aware of regarding safety?**
  Kampala is regarded as one of the safest capitals in Africa and SWB has become a mainstay member of the community. Nevertheless, you will be a visitor in a new city! We will go over safety precautions and other safety recommendations during pre-trip communications and in-country orientation, but know that the city and the people of Kampala are very welcoming. We will take every precaution to ensure your safety during your time with SWB and ask that you do the same by prioritizing your individual and our groups’ safety and adhering to SWB recommendations at all times.

- **Does SWB provide travel insurance?**
  No. Volunteers are responsible for obtaining their own travel and medical insurance and are able to choose from the options that work best for them. In the past several volunteers have found options through the websites below and we also encourage you to do your research and speak with your existing providers about options.
  - [http://www.medexassist.com/](http://www.medexassist.com/)
  - [http://www.imglobal.com/coverage/patriot](http://www.imglobal.com/coverage/patriot)

  Should the need arise, Soccer Without Borders is fortunate to have a partnership with an amazing company called [Global Rescue](http://www.globalrescue.com) which provides Medical ADVISORY Services in cases of emergency. This is NOT health insurance. If you would like to purchase additional coverage from Global Rescue, they provide a range of additional services, including security and evacuation, at a discount to SWB volunteers. Mention SWB if you choose to purchase a membership!

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*Still have questions?? Reach out to Jenn Bell, Senior Manager of International Programs at: jenn@soccerwithoutborders.org*